

Learning from Accidents

Mike Pearson, Site Assessment and Training Services (SATS)

Key points (refer to slides)

- The basics to maximise learning (covered below)
- 6 key findings over the last 10 years- what went wrong?
- Examples of recurring themes causing injury
- Summaries of resultant actions

The basics to maximise learning

- Investigate as soon as possible- whilst everything is fresh in the mind
- Obtain photos & statements, speaking to the IP, witnesses & the person in charge, try to avoid formal interviews- use informal questioning to get people's recollection of what happened "in their own words"
- Prepare your own notes before you chat to people- it is easy to forget to ask something that may be difficult to ask again later.
- Be open minded- do not assume facts, gather them.
- Stick to facts for legal matters, but go way beyond facts to learn more